

COVID - Website Oversight Services Description

- Description of Oversight

Include the following language: An independent physician will determine whether to authorize your test request, if appropriate.

- Results

Include the following language: If your test results are abnormal, PWNHealth's Care Coordination Team may attempt to contact you to notify you of your results and schedule a telehealth consult with a physician or other healthcare provider.

- Consults

Include the following language: After you receive your results, you will have an opportunity to have a telehealth consult with an independent licensed physician or other healthcare provider from PWNHealth, who can answer any questions you may have about your test results and help determine next steps.

- FAQ - Description of PWNHealth

Include the following language:

Who is PWNHealth? PWNHealth is an independent healthcare provider network that provides oversight services to you in connection with the laboratory testing that you have requested. PWNHealth and its services are independent from the laboratory and company from whom you requested and registered for the test and their services.

- Acceptance of PWN Policies

As part of checkout process, individuals must accept the PWN Policies (Consent, Notice of Privacy Practices, Terms) by clicking a checkbox with link(s) to the PWN Policies. If an individual does not click to accept, the individual may not proceed with the request as PWN will not provide services without acceptance of policies. PWN will provide the links to the PWN Policies.

- Contact Information

Contact information for company must be clearly available on the website. Company will triage clinical questions to PWN, as mutually agreed.

- Fee Disclosure (Applies Only to Self-Pay Arrangements)

For self-pay arrangements, the following must be included on the checkout page:

The total fee includes \$[Fill In PWN Fee Amount] collected on behalf of PWNHealth for physician oversight services.

* “Independent healthcare provider” can be used instead of PWNHealth